

Payment and Billing Terms

These Payment and Billing Terms must be read in conjunction with the Singpass API Services Agreement (available at <https://developer.singpass.gov.sg/service-agreement/>, or such other successor site). Unless otherwise stated, all other capitalised terms contained in these Payment and Billing Terms shall have the meaning given to them in the Singpass API Services Agreement.

In these Payment and Billing Terms:

- (i) **"GovTech"**, **"we"**, **"us"** or **"our"** mean **GOVERNMENT TECHNOLOGY AGENCY** (UEN: T16GB0002G), a body corporate established under the Government Technology Agency Act 2016, and having its office at 10 Pasir Panjang Road, #10-01 Mapletree Business City Singapore 117438;
- (ii) **"Customer"**, **"you"**, or **"your"** mean the entity that entered into the Singpass API Services Agreement with GovTech; and
- (iii) **"Party"** means either GovTech or Customer as the context requires, and references to **"Parties"** mean both GovTech and the Customer.

The purpose of these Payment and Billing Terms is to inform you how and when you are required to pay any Service Fees to us, and how we process the payment of such Service Fees.

1. Timing and Currency of Payment

- (a) Service Fees will be charged monthly in arrears. You shall pay the Service Fees, net of all bank charges (which shall be borne by you) within thirty (30) days from the date of the relevant invoice issued by us.
- (b) All payments to be made by you shall be in Singapore Dollars (SGD).

2. Late Payment

Where you fail to make any payment when such payment falls due, without prejudice to any other rights or remedies available to us, we shall be entitled to:

- (a) immediately suspend, interrupt or terminate the Singpass API Service(s) or any part thereof; and/or
- (b) charge you interest on the amount unpaid at the rate of 1.5 percent (1.5%) per month (accruing on a daily basis),

until payment is made in full.

Any suspension, interruption or termination of the Singpass API Service(s) due to late payment shall not affect or reduce your liability to make such payments.

3. Invoices

- (a) We will issue you an invoice for any fees incurred from the use of the Singpass API Service(s) during that calendar month, including any Service Fees and late payment interest fees on any unpaid amounts.
- (b) At the start of every calendar month, our invoice for the preceding month will be sent to the relevant Authorised Representatives at the email addresses that you provided through the Singpass Developer Portal. Our invoice may also be viewed on the Singpass Developer Portal.

4. Mode of Payment

Payment shall be made via PayNow Corporate, bank transfer, or other methods as permitted by us in writing. You shall follow the instructions in our issued invoice when making payments.

5. Receipts

Once you have successfully made payment of all amounts stipulated in the invoice, we will issue you a receipt in respect of such payment. These receipts can also be viewed on the Singpass Developer Portal.

6. Queries

If you have any queries regarding any invoice issued by us, you must do so within thirty (30) days from the date of the relevant invoice issued by us, through **Billing Support**.

For any other queries, please contact us through **Billing Support**.